FAQs

Q- "I was just wondering if there are any settings that I can change on my child's chromebook so that he no longer access anything not related to school assignments, such as games?"
A- *There are no settings on the Chromebook that you can adjust. You do have two lines of defense against inappropriate use of the device.*

1. ***Filter your home router.** Depending on your internet service provider you have access to software that can filter your home router. AT&T offers their own filtering software. If you are not with AT&T, then you can use a third party filter. I would suggest looking online for a filtering product that will meet your needs.*
2. ***Active Monitoring.** You can require that your child only use the computer in a public area of the home. Many parents do not allow the computer behind closed doors or after a reasonable hour at night. Some even go so far as to collect their child's device at bed time and keep it in a place where the child cannot access it until the parents can monitor.*

Q- "How do I get my parent code for Edmodo?"
A- *The easiest way for you to obtain your Edmodo parent code is to ask your child to log in to their account. Your parent code is listed on your student's Edmodo home page.*

Here is a link to some help documentation:

https://support.edmodo.com/home#parent

Q- How do I know what bus my child rides and at what time does it pick up from my neighborhood?
A- *On the district main page, there is a tools for you section. Click on the Bus Route/School Locator button and enter your address information. It will provide you the information you need about your bus route. Please check it frequently as bus routes and times could change.*

Q- Who do I contact if I have issues with my child's chromebook?
A- *Each campus has a CTL responsible for the Chromebooks. Please call the campus. If you would like, you are more than welcome to contact technology at the support center 972-292-1847 ext 15031*

Q- How do you let parents know that they're kid's lunch account is negative? My student didn't know until they went to lunch, and were told they could not get food.
A- *Our cashiers verbally inform all students when their lunch account is getting low, they are giving students an empty pocket note at the service line and negative balance letters are sent home. Parents also have the ability to check their student's cafeteria account at their convenience. Go to the parents tab, and click on the "Pay Online for Meals" link. There is a no charge policy at High School, and a maximum $5.00 charge policy K-8th grade.*

Q- I am not receiving parent alerts from Focus any longer.
A- *A couple of things might be wrong. Be sure your email is not sending alert to your spam folder. A second thing you can do is check focus and make sure the correct email is on file. You might also consider contacting your campus PEIMS clerk to help you if any changes need to be made.*